

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Robert F. Sheppard	Examiner:	Neil R. Kardos
Serial No.:	10/763,072	Group Art Unit:	3623
Filed:	January 21, 2004	Docket No.:	200901410-1
Title:	MANAGING INFORMATION TECHNOLOGY (IT) INFRASTRUCTURE OF AN ENTERPRISE USING A CENTRALIZED LOGISTICS AND MANAGEMENT (CLAM) TOOL		

EXAMINER INTERVIEW SUMMARY AND RESPONSE

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

TELEPHONIC EXAMINER INTERVIEW SUMMARY

Applicant thanks the Examiner for the Telephonic Examiner Interview on May 26, 2011. The interview participants were Examiner Neil R. Kardos, Applicant's attorney Patrick G. Billig, and patent agent Kevin R. Swanson. In the interview, attorney Billig pointed out that the December 17, 2003 draft patent application was not a final draft. Also, attorney Billig pointed out that there is no attorney diligence issue as the attorney's at Baker Botts L.L.P. received the signed signature papers on January 21, 2004 and the patent application was filed as U.S. Patent Application Serial No. 10/763,072 on January 21, 2004. The diligence of Robert Sheppard was discussed including that there was one or more issues to be resolved in the draft patent application and that Mr. Sheppard needed to review a very long draft patent application at over 100 pages, including the specification, claims, and figures. Examiner Kardos suggested that Applicant provide additional facts and dates to show inventor diligence and/or acceptable excuses.